Operating Instructions
CX-1 Series Digital
Cable Tension Meter
# Table of Contents

1. **WARRANTY POLICY** ........................................................................................................... 3
2. **SPECIFICATIONS** ................................................................................................................. 4
3. **SAFETY AND MAINTENANCE** .......................................................................................... 5
4. **INSTRUMENT OPTIONS** ..................................................................................................... 6
   - Standard Instruments ......................................................................................................... 6
   - Add-On Options .................................................................................................................... 6
     - A  Analog Output option ................................................................................................ 6
     - E  RS-232 Serial Output option ..................................................................................... 6
   - Features of all Instruments ............................................................................................... 6
5. **BASIC OPERATION** ............................................................................................................. 7
   - Charging Instrument Batteries .......................................................................................... 7
   - Quick Start Instructions ..................................................................................................... 7
   - Engaging Instrument onto Cable ....................................................................................... 9
6. **DISPLAY SCREENS** ......................................................................................................... 10
   - SETUP Screen .................................................................................................................... 10
     - LCD Refresh Rate .......................................................................................................... 10
     - Data Averaging ............................................................................................................... 10
     - Custom Names ................................................................................................................. 11
     - Re-Cal Tension: See description at the end of this booklet .......................................... 11
     - Audio ............................................................................................................................... 11
     - Backlight ......................................................................................................................... 11
     - Setpoint Menu ............................................................................................................... 11
     - Version ............................................................................................................................ 12
   - DATA LOGGING Screen ...................................................................................................... 12
     - View Data Stats ............................................................................................................. 12
     - View Data Log ............................................................................................................... 12
     - Clear Single Point Log ................................................................................................... 12
   - TENSION UNITS Screen ..................................................................................................... 12
   - SELECT MATERIAL Screen ............................................................................................... 12

CX-1 Series Instrument  
www.tensitron.com  
pg. 2
7. ADVANCED OPERATION .......................................................................................... 13

- General Calibration Precautions ................................................................. 13
- Check Accuracy ............................................................................................ 13
- Calibrate Instrument .................................................................................. 13

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Tensitron reserves the right to make instrument changes and improvements which may not be reflected in this document. Portions of this document may have been updated to include the latest hardware or firmware version, if applicable. We recommend that this document be read in its entirety before any attempt is made to operate the instrument.

Thank You . . .

For purchasing another fine product from Tensitron.

If you have any questions or need assistance, please call us at 303-702-1980 or find us online at www.tensitron.com

1. WARRANTY POLICY

STANDARD EQUIPMENT WARRANTY

Tensitron warrants that all Tensitron-manufactured equipment will be free of any defect in materials or workmanship for the period of (1) year. Warranty begins from the date of shipment from a Tensitron facility. The warranty is extended to customers and applies to all Tensitron-manufactured equipment purchased, installed, and used for the purpose for which such equipment was originally designed. The above warranties cover only defects arising under normal use and do not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with product instructions, acts of nature, or improper installation or repairs made by anyone other than Tensitron or a Tensitron-authorized, third-party service provider. Shipping costs to and from Tensitron are not included in the warranty coverage.
2. SPECIFICATIONS

Full Scale Accuracy
For all standard models: 2%
Accuracy for custom calibrations is material specific

Power Requirements
For Instrument Input: 9 VDC…2.2A
For AC Adapter: 100-240V~50-60Hz 0.48A
Power Supply operates with input voltages from 100 –240V and includes several interchangeable adapters allowing use with European, U.S., Australian, English and other plug configurations.
Battery: Rechargeable NiMH, custom proprietary design

Battery Life
Approximately 12 hours depending upon backlighting intensity.

Operating Temperature
32º F to 120 º F.
If these values are exceeded, battery charge/discharge rates will decline. However, this could be offset by using the power supply. Charging in direct sunlight or near a heat source will not produce a full charge and may permanently damage battery pack.

Storage Temperature
20º F to 158º F. (Instrument and Charger)

Ambient Humidity
10% to 90% non-condensing

Dimensions
For all standard models: 19.73” x 12.44” x 2.28” (See Figure 1)

Weight
7 lb. (depending upon instrument configuration).

Environment:
Indoor or outdoor use, dust-free environment.

Figure 1: CX-1 Dimensions
3. SAFETY AND MAINTENANCE

**WARNING:** When using cordless, electronic instruments, always follow basic safety precautions to reduce the risk of fire, electric shock and personal injury.

**USE ONLY A TENSITRON POWER SUPPLY TO AVOID DAMAGE TO INSTRUMENT.**

**READ AND SAVE ALL INSTRUCTIONS FOR FUTURE USE.** Before use, ensure all users read and understand this manual, as well as any labels packaged with or attached to the instrument.

- Know your instrument. Read this manual carefully to learn your tension meter’s applications and limitations, as well as the potential hazards associated with this type of instrument.
- Avoid dangerous environments. Do not use your instrument in the presence of explosive atmospheres (gaseous fumes, dust or flammable materials). Do not submerge your instrument in liquids.
- Use the right tool or instrument. Do not use this instrument to do a job for which it is not recommended.
- Check for damaged parts. Inspect instrument before use. Check for any binding of moving parts, improper mountings, broken parts and any other condition that may affect operation. Do not use a damaged instrument. Tag damaged instrument “DO NOT USE” until repaired. For repair, send instruments directly to Tensitron.
- Guard against electric shock.
- Maintain instrument carefully. Protect meter from exposure to water. Keep handles dry, clean and free from oil and grease. Do not lubricate. All roller bearings are sealed.
- Do not use instrument if it has received a sharp blow, been dropped or damaged in any way. Do not disassemble. Incorrect reassembly may result in damage to the instrument and risk of electric shock and fire. If instrument is damaged return it to Tensitron for repair.
- Unplug charger when not in use.
- **WARNING:** Only use battery pack assemblies provided by Tensitron with your meter (P/N: CX-BATT). Other types of batteries might explode, causing personal injury and damage.
- To check this meter’s accuracy, see “Check Accuracy” on page 13. If meter is out of calibration, return it to Tensitron for repair.
- Tensitron recommends calibration by the manufacturer at one-year intervals, or sooner if the meter is worn, damaged, or reading incorrectly. However, it is the responsibility of the user to establish a suitable calibration interval, considering such factors as the user’s accuracy requirements, requirements set by contract or regulation, and environmental factors such as frequency and conditions of the meter’s use.
4. INSTRUMENT OPTIONS

- **Standard Instruments**

<table>
<thead>
<tr>
<th>Model</th>
<th>Resolution (pounds)</th>
<th>Range (pounds)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CX-1000-1</td>
<td>5.0</td>
<td>50-1,000 Lbs</td>
</tr>
<tr>
<td>CX-2000-1</td>
<td>10.0</td>
<td>100-2,000 Lbs</td>
</tr>
</tbody>
</table>

- **Add-On Options**

Instruments can be configured with either of these options, but not both:

- **A Analog Output option**
  Data output at 40 Hz.
  0-5 VDC or 4-20 mA with software-definable ending sequences.
  Provided with 10’ cable to interface with your receiving device.

- **RS-232 Serial Output option**
  Select data sampling rate from 1, 2 or 5 Hz.
  Provided with 10’ cable to interface with your receiving device.

- **Features of all Instruments**

  - Color graphic display:
    - Large and easy to read, with adjustable backlighting.
    - Shows Tension, Battery Charge Level, and Cable Size Selected.
    - Includes user-definable tension set points.
  
  - Data Statistics: Monitor your process by viewing count, average, minimum/maximum, and standard deviation values of your logged data.
  
  - Selectable Tension Units: Choose to display tension in Lb, Kg or daN.
  
  - Up to ten calibrations can be programmed into the instrument. (Password-protected to provide due diligence against unauthorized changes.)
  
  - Adjustable LCD refresh rates allow for stable digital readings.
  
  - Automatic shutoff after several minutes of non-use.
  
  - All models are typically available from stock.
  
  - All models are factory calibrated and ready for use.
  
  - All calibration values are traceable to National Standards.
  
  - Calibration certificate is included.
  
  - Continuous operation while connected to power supply.
  
  - Durable, lightweight carrying case with protective foam inserts is optional. (See Figure 2)
5. BASIC OPERATION

**Charging Instrument Batteries**

1. Use only a Tensitron power supply to avoid damage to instrument. Connect power supply cable to instrument.
2. Plug the power supply into a power source with input voltages between 100 – 240 VAC.
3. A full charge of the battery assembly requires several hours of charging.
4. Battery pack assembly cannot be overcharged.
5. Instrument will remain on while connected to its power supply.
6. Battery charge level is indicated in upper, right-hand corner of display.

**Quick Start Instructions**

1. Power unit on by pressing ON button. Main display will indicate: Tension, Material, five stored tension readings and their average, and other information. (See Figure 3.)
2. Select a screen:
   a. Move between screens by using the up (↑) and down (↓) buttons.
   b. Make or enter a selection by pressing the Enter/Zero button.

Figure 2: Instrument with optional carrying case, calibration certificate, power supply, adapters and operating instructions.
c. Exit a setting by pressing the Escape (ESC) button.

3. Log Data:
   a. Press the STORE button to store and display the minimum and maximum tension readings.
   b. Clear the data displayed on the Main Screen by pressing and holding the STORE button, or power the instrument off.
   c. For additional information on logging and viewing data, refer to Sec 6 Display Screens - Data Logging.

4. Read Tension: Variations in cables and material diameters affect tension readings. It is essential to select the correct cable and size before use, or tension values may be incorrect.

5. Select Tension Units:
   a. Using the up or down arrows, scroll to TENSION UNITS, then press ENTER.
   b. Next, select from: Kilograms, DecaNewtons, or Pounds and then press ENTER.

6. Select Material:
a. Using either the up or down arrows, scroll to SELECT MATERIAL, then press ENTER.

b. Next scroll through the cable descriptions until the correct cable size is highlighted, then press ENTER. Your main display will indicate the cable size selected. (See Figure 4)

c. If your specific cable is not listed, add it to the menu by following the calibration instructions included at the end of these instructions. Or, send a 10’ sample of your cable and the instrument to Tensitron and ask to have it added to the menu.

7. Zero Instrument: Hold the instrument in the attitude your reading will be taken before you engage it to the tensioned cable. Then, press ZERO.

- **Engaging Instrument onto Cable**

  **WARNING:**

  **DO NOT OVER TORQUE THE ENGAGEMENT LEVER OR YOU WILL DAMAGE THE INSTRUMENT!**

  **DO NOT EXCEED THE MAXIMUM TENSION RANGE OF THE INSTRUMENT OR DAMAGE WILL OCCUR.**

  - To engage the instrument on the cable, first rotate the engagement lever away from the instrument, raising the outer cable contact guides. Next, position your cable beneath the outer cable contact guides and above the center contact point. (See Figure 5)
  
  - Once the cable is in place, squeeze the engagement lever shut until it locks into position parallel with the instrument handle. **Note: If it takes a lot of force to close the lever, STOP! Something is binding or the cable is too large in diameter. Closing the lever in this situation will damage the instrument.**
  
  - Note the tension reading on the display. (See Figure 6)
6. DISPLAY SCREENS

- SETUP Screen
  - **LCD Refresh Rate**
    
    To either speed up or slow down the instrument’s LCD refresh rates:
    
    - Scroll to SETUP and press ENTER.
    - Scroll to LCD REFRESH RATE and press ENTER.
    - Select your preference: 1, 2 or 5 Hz and press ENTER.

    **Note:** This feature is unrelated to Data Averaging

- **Data Averaging**

  **Note:** This feature is primarily used in processes where the cable to be checked is constantly moving, such as coil winding and textiles. Use this feature to adjust the stability of your displayed tension readings. It allows users to select the duration the meter takes tension readings over before averaging all of the readings and posting that average to the display. The meter takes ~300 readings per second, so if a 1 second duration is selected, the meter will average all 300 readings before posting the average of those readings to the display. Likewise, if a 10-second duration is selected, the meter will average all 3000 readings before posting the average of those 3000 readings to the display. Options are: 1, 2, 5 and 10 seconds. This is a rolling average, meaning that only the readings taken in the last 1, 2, 5 or 10 seconds (your choice) will be averaged and displayed.
Custom Names
Custom calibrations, listed as Custom 0 – 9, can be renamed so your cable appears as a selection on the Main Display. To rename a Custom Calibration:

▪ Scroll to SETUP and press ENTER.
▪ Scroll to CUSTOM NAMES and press ENTER.
▪ Scroll to the description to rename and press ENTER.
▪ Input your custom name by using the up and down arrows to select each number, letter, or character, followed each time by ENTER.
▪ Continue pressing ENTER until all spaces in the description have values, including blank spaces.
▪ Once your new name has been entered you will automatically be returned to the SETUP screen.

Re-Cal Tension: See description at the end of this booklet.
ONLY PERFORM THIS IF YOU ARE A QUALIFIED CALIBRATION HOUSE USING NIST-CERTIFIED CALIBRATION WEIGHTS. NOT USED FOR CHECKING ACCURACY. TO CHECK ACCURACY, REFER TO SEC. 7: CHECK ACCURACY.

Audio
To turn the Beep ON or OFF:

▪ Scroll to SETUP and press ENTER.
▪ Scroll to AUDIO and press ENTER.
▪ Select ON or OFF and press ENTER.

Backlight
To adjust the visual intensity of the LCD screen.

▪ Scroll to SETUP and press ENTER.
▪ Scroll to BACKLIGHT and press ENTER
▪ Select Low, Medium or Full intensity and press ENTER.

Setpoint Menu
This feature displays tension as a colored bar on the main display. The colored bar advances as tension increases, and retracts as tension decreases. You can define a safe operating tension range. For tension measurements within this range, the bar is green. Below the range, the bar is amber. Above the range, the bar is red.

To adjust the Setpoint Menu:

▪ Scroll to SETUP and press ENTER.
▪ Scroll to SETPOINT MENU and press ENTER.
▪ Follow and enter the prompts to turn this feature on or off, or to edit your high and low values. (See Figure 7)
- **Version**
  Press this button to determine what model the instrument is set at in the firmware as well as to see what level of firmware is downloaded to the Instrument.

- **DATA LOGGING Screen**
  Each time the instrument’s STORE button is pressed, a log of that cable tension will be stored into memory for later review.
  - **View Data Stats**
    This feature allows the operator to view the basic statistics of the logged data (Count, Average, Minimum/Maximum, and Standard Deviation).
  - **View Data Log**
    When data is logged to the instrument memory, that data and the statistics of that data log (Count, Average, Minimum/Maximum, and Standard Deviation) can be seen under the Data Logging / View Data Stats screen. To view this logged data:
    - Scroll to DATA LOGGING and press ENTER.
    - Scroll to VIEW DATA LOG and press ENTER.
  - **Clear Single Point Log**
    To clear stored data, scroll to CLEAR SINGLE PT LOG, press ENTER, and follow the prompts.

- **TENSION UNITS Screen**
  To change the unit of measure in which tension readings are logged:
    - Scroll to Tension Units and press ENTER.
    - Use the Up and Down arrows to select Kilograms, DecaNewtons or Pounds and press ENTER.

- **SELECT MATERIAL Screen**
  Press ENTER while this display is shown to show the available options for the cable types. Use the up or down arrow to scroll to the option you want and press ENTER to select it.
7. ADVANCED OPERATION

- General Calibration Precautions
  1. To verify the accuracy of your instrument, check the tension on a sample length of cable by suspending known weights from the opposite end.
  2. When performing this test, use a micrometer to measure your cable diameter/thickness and ensure it is dimensionally within tolerance, +/- .003” of size, and not out of round.
  3. Only use free-hanging weights which are traceable to National Standards on correctly-sized cables. (See Figure 8)
  4. Never use any tensioning device that attempts to convert rotational torque values into tension loads, as these types of systems are highly inaccurate. Also, any load cell system must be routinely checked for accuracy using traceable weights as these types of systems are also highly inaccurate and generally do not meet the minimum repeatable accuracy standards required by ISO-17025.
  5. NEVER SIMULATE TENSION LOADS ON THESE INSTRUMENTS BY USING A CALIBRATION BAR!

- Check Accuracy
  1. Confirm that the size cable you’re working with is the same size selected in your CX’s display.
  2. Before engaging the CX instrument onto the cable, zero the instrument by holding it in the same attitude you’ll be taking the readings and press the “Enter” or “Zero” button. This will eliminate any small tare effects.
  3. Take readings along the cable. FOR BEST RESULTS ALWAYS TAKE SEVERAL READINGS OF THE CABLE TENSION BY DISENGAGING AND THEN RE-ENGAGING THE INSTRUMENT ONTO THE CABLE.
  4. Verify the tension value. For example, if your suspended weight is 40.0 lb. your instrument should also indicate 40.0 lb. +/- 5.0 lb. once properly engaged to the cable. This procedure confirms the instrument’s accuracy and it is now ready for use.

  **Note: Accuracy Specification:** For an instrument with a full-scale range of 1000 lbs this translates into +/- 20 Lbs. For 2000 lbs this translates into +/- 40 lbs.

  If you have additional questions, please contact Tensitron for help.

- Calibrate Instrument
  *IMPORTANT:* THIS FEATURE SHOULD ONLY BE USED BY A CALIBRATION FACILITY USING CERTIFIED AND TRACEABLE DEAD WEIGHTS. DO NOT USE THIS FEATURE FOR A SIMPLE ACCURACY CHECK.

  **If you want to verify or check the accuracy of a cable go to:**
  “Check Accuracy” in Section 7: Advanced Operation.

CX-1 Series Instrument  www.tensitron.com  pg. 13
When calibrating these instruments tension values must be entered in Lbs. Note: If your dead weight standards are in Kilograms, convert their values into Lbs: 1 KG = 2.2046 Lbs

1. Scroll to SETUP and press ENTER. Next, scroll to RE-CAL TENSION and press ENTER. The screen will now display: SETUP, RE-CALIBRATE TENSION, ENTER PASSWORD, CAL DATA WILL BE LOST!

2. Password. To proceed with calibration, you must enter the password. You may obtain the password by emailing service@tensitron.com.

3. The display now indicates: SETUP RE-CALIBRATE TENSION with a list of the calibration names and custom names programmed into the instrument. Scroll to the description you wish to recalibrate, highlight it and then press ENTER.

4. The next screen will indicate: CALIBRATE TENSION, NUMBER OF POINTS. Using the up and down arrows select the number of calibration points to which you will be tensioning the cable. The minimum is 5 points. Zero is a calibration point already set, so you will need to define a minimum of 4 increasing tension values such as: 250, 500, 750 and 1000. If desired you can define more than 5 weight points, with a maximum of 10 points total. If 10 calibration points were selected the entries could look something like this: 100, 200, 300, 400, 500, 600, 700, 800, and 900.

5. ENTER WEIGHT. After selecting the number of calibration points, you need to define these weight values. Using the up or down arrows select your first tension, or weight calibration point and press ENTER. Do not use 0 (zero) as this value is already programmed into the instrument. Next, use
the up or down arrows to select your **weight 2** value, making sure the value entered is greater than the entry in **weight 1**. Next, select increasing weight values for the additional weight points, without exceeding the maximum tension range of the instrument.

6. **CALIBRATE TENSION.** Next you will calibrate the instrument using the weight values you previously selected. To properly simulate these tensions, suspend a single length of your cable from above and suspend known weights onto the cable in the values you’ve previously selected, when prompted. (See Figure 8)

   a. **CALIBRATE TENSION, NUMBER OF POINTS __, ZERO UNIT.** Without any cable engaged to the instrument, hold it in the attitude you will be taking the reading in and press ENTER to calibrate zero weight. Next the display will prompt you to suspend the weight value you previously selected in step 5. If, for example you selected 50 lb. for your first weight value the instrument will indicate: **PLACE WEIGHT 50.**

   b. Suspend the exact weight value from your cable that you’ve previously selected. (In this example it would be 50 lb.)

   c. Next, engage the instrument to your tensioned cable, then press ENTER once the reading has stabilized.

   d. Repeat steps b. and c. for the remaining weight points by suspending additional weights onto your cable in the values previously selected and entering these readings.

   e. Once the last weight value is entered, the instrument will return to the SETUP menu. Press the ESCAPE button to return to the main display.

   f. The main display will now indicate the cable description you just finished calibrating. If the cable name on the display is not the cable you just recalibrated, you have re-programmed the incorrect description. If this happens, you will need to recalibrate both the cable indicated on the display along with the cable you thought you were calibrating.

   g. After completing a calibration always recheck the values. Refer to “Check Accuracy” in Section 7
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